



HOTEL SCHLOSS  
MONTABOUR

# #staysafe

**Our number one priority is the well-being and safety  
of our guests and team members.**

**To secure just that, we have rigorous procedures and routines  
at Hotel Schloss Montabaur regarding enhanced cleaning,  
physical distancing and our food and beverage offerings.**

**We look forward seeing and welcoming you!**

## HOW WE SECURE THE SAFETY OF OUR GUEST AND TEAM MEMBERS

Please note, the information is valid until further notice may be updates

## NEW PROCESSES FOR CLEANING AND HYGIENE

- Our team members are being trained in enhanced cleaning routines, both within personal hygiene and new cleaning routines. We are also following COVID-19 guidelines by local authorities.

## ENHANCED CLEANING

- High-touch areas, such as bathrooms, elevator buttons and remote controls, are disinfected and cleaned with a higher frequency.
- Hand alcohol stations are available in lobbies, sanitary facilities and in the restaurant.
- All tables, menus and chairs in our restaurant are cleaned at a much higher frequency, and after each seating.
- Loose items such as pens, note pads and information material are removed from rooms, meetings rooms and SPA.

## PHYSICAL DISTANCING

- We have limited the numbers of seats in our conference rooms, the restaurant, lobbies and public areas.
- You will find distancing floor markers in our reception, by the elevators and in the restaurant, as well as signs reminding our guests and team members to keep a distance.

## RELAX & SPA

- Our Business SPA is currently limited opened.
- The steam bath is closed, both saunas and fitness room is opened for a restricted number of people, for sure only hotel guests from friday to sunday. Please contact the reception for massages.



## REVISED FOOD AND BEVERAGE OFFERINGS

- Our services concerning to Breakfast, Lunch, Dinner and Coffee breaks have been adjusted.
- All food and beverages will be picked up by the guests at the buffet.
- Tables will be occupied by a maximum of 2 people.
- The bar is closed.
- All team members are trained and engaged to wear a mouth to nose mask and gloves.
- Working spaces will be disinfected.
- Tables will be disinfected by the our team members after seating.
- The buffet times are such as organized, that only half of the guests meet each other.
- And the minimum distance will be hold.

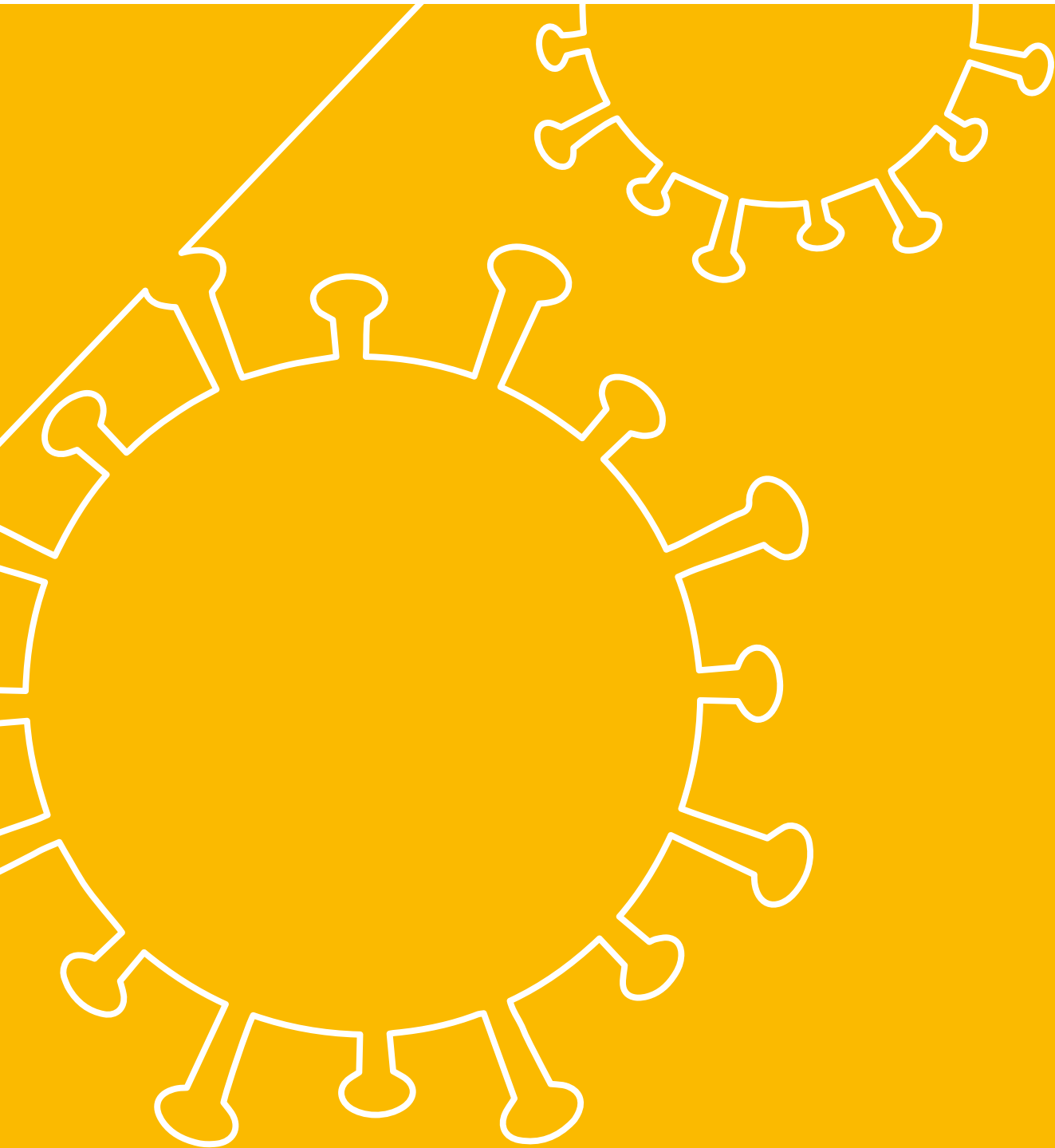
## IN THE CONFERENCE ROOM

- A distance of 1,5m will be hold in all meeting rooms – the seats are placed appropriate for each participant.
- The occupancy of seats and participants will be consequently observed.
- In a daily routine window and door handles, tables, chairs, telephones, air-conditioning systems, touch panles, remote controls will be disinfected.
- A continuous natural ventilation of rooms and buildings is occured through opened windows und doors.
- Please take pens and paper with you, other wise we provide you with these things and disinficate them.





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**Hotel Schloss Montabaur**  
Schloss Montabaur  
56410 Montabaur

**Zentrale:**  
Telefon: 02602 14-0  
Telefax: 02602 14-1 21

[www.hotel-schloss-montabaur.de](http://www.hotel-schloss-montabaur.de)